

# Jake Carpenter

Technology Manager

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## Details

+1 (907) 321-8693

## Links

[www.jakecarpenter.com](http://www.jakecarpenter.com)

## Profile

Experienced technology manager with experience in government, startups, and the non-profit sector. Background in project management, software development, product development, and all aspects of team leadership.

## Skills

Software Development

● ● ● ● ● ● ● ● ● ● ● ●

Leadership and Teamwork

● ● ● ● ● ● ● ● ● ● ● ●

Creative Problem Solving

● ● ● ● ● ● ● ● ● ● ● ●

IT Project Management

● ● ● ● ● ● ● ● ● ● ● ●

Information Technology

● ● ● ● ● ● ● ● ● ● ● ●

Entrepreneurship

● ● ● ● ● ● ● ● ● ● ● ●

Lean Startup

● ● ● ● ● ● ● ● ● ● ● ●

## Employment History

Aug 2016 — Present

Juneau, AK

### Directory of Technology at APICDA

The technology director is responsible for the overall planning, organizing, and execution of all technology and IT functions at the location. This includes directing all IT operations to meet internal and external customer requirements as well as the support and maintenance of existing systems and the development of new technical solutions. Directory serves as an in-house project manager for all technical projects.

May 2015 — May 2016

Mountain View, CA

### Lead Software Developer at Vault12, Inc

I served as the lead software developer for a bitcoin start-up. As the Lead Developer, I directed other members of the team in day-to-day tasks. I ensured that the product progressed according to the roadmap and that adequate resources were in place to ensure on-time delivery. Working with the designer and other team members, I created specifications to guide the work of contractors and new hires.

May 2014 — May 2015

Ogden, UT

### Software Engineer at Vidpresso

Member of small technical team for a startup working in the Broadcast Industry. I was the primary developer of a node.js server product to communicate with legacy systems. I designed the solution from scratch and shepherded the project all through development and into active use on customer sites. Additionally, I assisted with customer support, sales, marketing, and management tasks.

Jun 2013 — Jun 2014

San Francisco, CA

### Senior Software Support Engineer at Intel

I provided product and technical assistance to our customers throughout the customer life-cycle: pre-sales, implementation, troubleshooting, and training. Guided customer-specific plugin development from the specification stage all the way to implementation. Coordinated system support and upgrades for several Fortune 100 clients.

Nov 2006 — Dec 2012

Juneau, AK

## Internet Specialist at Alaska Legislature

I worked with the Information Office Manager and other team members to assess, design, plan and implement new technologies to ensure the best possible access to state government for Alaskans. I worked to define, create, and staff a new section within the department to promote optimal use of live-streaming technology and to foster relationships with other organizations.

## Education

Jun 2017 — Jul 2018

Washington, D.C.

## Quantic School of Business and Technology

Executive MBA

The Quantic Executive MBA combines an award-winning MBA curriculum with added courses designed for mid-career professionals and entrepreneurs. I focused on entrepreneurship and strategy in my MBA curriculum.

Jan 2010 — Jun 2014

Trenton, NJ

## Thomas Edison State University

BA, Liberal Studies

My path to a BA was an indirect one. I attended undergraduate courses at 3 universities. In addition to GERs, I took courses in IT, acting, technical theater, creative writing, communications, and philosophy.

## Extra-curricular activities

Jan 2020 — Present

Anchorage, AK

## Founding Board Chair, Health TIE

*Health TIE is an innovation hub that is a bridge between health organizations and innovative entrepreneurs. We're building healthcare for the next century.*

Oct 2018 — Present

Juneau, AK

## Board Member, Secretary, Juneau Economic Development Council

*JEDC is an economic development agency that provides direct benefits to Juneau and Southeast Alaska. I serve as the secretary of the board.*

Oct 2017 — Present

Juneau, AK

## Board Member, Treasurer, Eagle River United Methodist Camp

*Eagle River United Methodist Camp is a year-round Community Camp and Retreat Center open to all. I serve on the board, and as senior staff for summer camps.*